

Te Rūnanga o Ngāi Tahu CEO REPORT

April 2020

Tēnā tātou katoa e kā matamatahuāka i roto i ō koutou nā kāika. Tēnā tātou i raro i kā taikawa o te wā. Kāi a koutou ōhoku nei whakaaro, me te tūmanako rāia e pūāhuru ana te noho i te mātotorutaka o te matihere o te whānau. Kāti, āhaku mihi e rere tou atu ana ki a tātou katoa.

I began my last report with some musings about resetting our priorities for the year ahead, not realising that within just a few short weeks the notion of “business as usual” would be overtaken by the rapid spread of novel coronavirus COVID-19 across the globe. The enormity of which has meant a total refocus of our priorities at least in the foreseeable future.

I believe the implementation of the new Office leadership structure, along with the recent restructuring within Ngāi Tahu Holdings have placed us in a more robust position to tackle the ongoing challenges that will emerge over the coming months and years.

Our immediate priority has been to ensure consistent and transparent communication with our key audiences – our kaimahi, Te Rūnanga Representatives, Papatipu Rūnanga and most importantly, our Ngāi Tahu whānau members.

On the ground our team have been working hard to connect with our whānau through a number of channels including: social media, email and by embarking on the impressive task of calling all of our registered kaumatua – to date there has been over 1200 calls.

We know that COVID-19 poses a greater risk to our Kaumatua, and therefore we must work together to ensure they have the support they need. These phone calls are the first step in identifying what we should be doing to ensure our elderly make it safely through the months ahead.

We are aware that Papatipu Rūnanga and whānau are going to need increasing levels of support moving forward. This is why, with the

**Be kind,
stay home,
save lives.**



guidance of Te Rūnanga, we are working hard to ensure that our response is fit for purpose. We must allocate our resources wisely and identify how we can spend our pūtea to have the greatest impact for our whānau noting that further down the track there will be greater fallout. We are also aligning ourselves closely with key government agencies such as Te Puni Kokiri, Māori Health services and Te Arawhiti to ensure that we are well-placed to take advantage of the Government’s economic support package for Māori.

It is important to acknowledge the fantastic job the Government is doing to keep New Zealanders informed. Their [website](#) provides the most comprehensive information available about COVID-19 in Aotearoa, including details of the financial support available to anyone whose job has been impacted by the lockdown. Their overarching message – be kind. This is one we all need to consider in our interactions during these challenging times – not least of all being kind to ourselves as we take the time to adjust to our new normal.

Below are a couple of the latest government social media graphics to be released. A reminder if you are posting on social media, please use #StayHomeNZ in the caption.

Please also find attached to this report a comprehensive overview of the science, health and economic impacts of the global pandemic COVID-19 from the London Business School (**Appendix 1**). This is a really valuable read as we grapple with understanding the full and lasting impacts of our current situation.



**You may not be at work,
but that doesn't mean you don't have a job.
YOUR JOB IS TO SAVE LIVES,
and you can do that by staying home and
breaking the chain.**

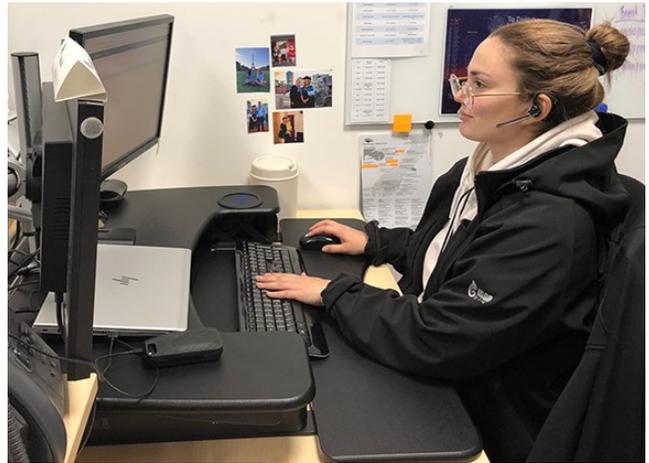
EMERGENCY OPERATIONS CENTRE

Our Te Rūnanga o Ngāi Tahu Emergency Operations Centre (EOC) was activated following the announcement by Civil Defence of a National State of Emergency [on 25 March](#). Since then, we have refined and formalised the EOC structure to ensure we can best serve papatipu rūnanga and whānau through this unique and evolving crisis. We have developed the Ngāi Tahu COVID-19 Response Plan to guide the mahi of the EOC (**Appendix 2**).

Our primary objectives are to:

- **Support** papatipu rūnanga and Ngāi Tahu whānau during the response to the COVID-19 Pandemic.
- **Enable** papatipu rūnanga to coordinate and implement their response activities.
- **Coordinate** and deliver appropriate resources, funding, advice and guidance to papatipu rūnanga and Ngāi Tahu whānau.
- **Leverage** Ngāi Tahu relationships across all of Government, Civil Defence and service providers.

As at 31 March, care, food and health and/or hygiene packages have been sent by 11 papatipu rūnanga; 16 papatipu rūnanga are actively contacting kaumatua in their communities and one has carried out vaccinations.



ORGANISATIONAL EFFICIENCIES

As we work towards greater efficiencies across all our operations, there are a number of key projects underway to ensure we have 'best practice' reporting and monitoring systems embedded in all that we do.

Improving Monitoring

Work has begun to explore what enhanced monitoring means with respect to the Investment Charter and Financial Policy. This project is under scope at present and will involve various stakeholders across the group before putting it to an external advisor for peer review.

Data Management Programme

KPMG was engaged to review the quality of our Te Rūnanga performance reporting. This included identifying the underpinning data sources and the data infrastructure used to capture and store information. As a result of this review, a new programme management system will be implemented within the CRM to record, collate and report important programme data.

Evaluation Framework

Internationally respected developmental evaluators, Nan Wehipeihana of Research Evaluation Consultancy and Kate McKegg of the Knowledge Institute, have been engaged to develop an evaluation framework for the Office to assist us in gaining a better understanding of:

- What we do
- How well we do it
- Are we doing the right things?
- What difference we are making for whānau
- Are the organisational values and principles accurately reflected in our funding decisions?

This project is due for completion by 30 June 2020.

DEPARTMENT OF CONSERVATION

Last month Rakihia Tau, Group Head Strategic Relationships, Ana Su'a-Hawkins Senior Advisor and myself met with Lou Sanson, Director General of Department of Conservation (DOC) and his senior management team in Wellington. This meeting was part of our ongoing engagement to ensure DOC are upholding their Treaty obligations. Key discussions included the Ngāi Tahu Settlement, section 4 of the Conservation Act, Ngāi Tai Supreme Court case and our Treaty relationship. The resolution of a number of outstanding issues were also raised:

- Aoraki and our role with our tupuna maunga
- Five Iwi Afforestation project agreed between Te Rūnanga and the Hon Nick Smith (past Minister of Conservation) 10 years ago to resolve an outstanding dispute relating to the purchase of the Crown Forest Licence Lands ("CFLL's") as part of our Ngāi Tahu Claims Settlement;
- Marginal Strips Helicopter Landings – on the Ngāi Tahu High Country Stations;
- Helicopter landings on Ngā Punatoru by non Ngāi Tahu Helicopter companies;
- Morningstar Reserve; Papatipu Rūnanga request for genuine co-governance and co-management of Whenua Hou;
- Concession Decision Framework to give effect to Supreme Court's Ngāi Tai decision that iwi have preference in favour of the concessions process;
- Access to cultural materials – pounamu, weaver resources and mahinga kai in the conservation estate.



The outcome of the meeting was that DOC were to respond with a letter outlining our discussions and the proposed way forward. As at the time of writing this report we are yet to receive that letter. I will keep Te Rūnanga updated on progress.

STATEMENT OF CORPORATE INTENT FY2021

The FY2021 SCI currently in development will be revised and its accompanying budget reforecast ongoing over the coming weeks as we gain a clearer understanding of the short, medium and longer-term impacts of Covid-19 on the NTH distribution to Te Rūnanga. In undertaking this mahi, we have instructed our teams to focus on redefining their core purpose, prioritising the programmes they currently deliver and adjusting budgets to reflect the impacts of Covid-19. The emphasis will be on essential programmes over the next twelve months. I expect this will be unsettling as we shift our organisation to reflect the new normal.



WHARERAU ORA

A hoamahi support network has been set up to look after the health and wellbeing of our kaimahi. Over these uncertain times where kaimahi are working remotely, we will be sharing ideas, tools and resources to support physical, psychological, spiritual and social wharerau.

The wharerau ora concept is built upon a strong structural foundation of Taha Tinana, physical wellbeing. Once we are physically safe and well, we can turn our minds to enhancing the other wellbeing dimensions (or taha) for a more holistic perspective

ORANGA

Amidst the current crisis management focus, it was delightful to receive this email from Miriama Prendergast, our first Ngāi Tahu shared equity homeowner outside of the Ngāi Tahu takiwā. In this situation, Te Rūnanga partnered with the Tāmaki Regeneration Programme and the Housing Foundation to support Miriama and her young whānau into their first home. This was a great opportunity to look at how we can work with organisations in other regions to provide this support to our whānau. Most exciting was that they were able to move into their new whare ahead of the lockdown.

Tēnei te mihi nui rawa atu mai i taku whānau ki a koutou ko te iwi o Ngāi Tahu!!

I'm sorry about the delay to send this email our move into the house was quite epic with two little babies. But what an honour for us to be chosen as the first recipients to receive help in Auckland to buy our own home. We are so grateful and this gift our tribe has given our family has let us create a strong foundation and stability for our girls. Our oldest girl has cerebral palsy after a accident at birth, so having stability and knowing we will always have a roof to call our very own takes a huge stress off us as a family. We have turned the garage into a physio-therapy room specifically for my daughter's daily care set up with her own hyperbaric chamber which provides vital oxygen therapy for her. The fact we can set up such a solid base now is just such a blessing and as I said we will always be eternally grateful to the support and help Ngāi Tahu has given us.

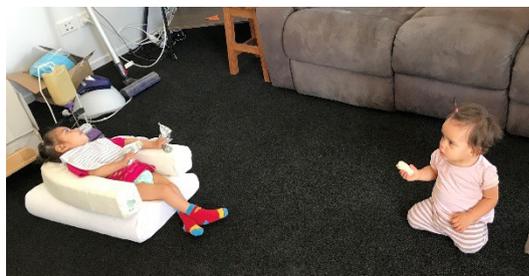
Currently we are in isolation but being in our own home has made the stay home a pleasure!! Each day we are slowly setting the house up just as we want it and each day it becomes more cosier than ever.

Ngā manaakitanga ki a koutou ko tō whānau i roto i ēnei wā uaua.

Nāhaku noa nā

Miriama Prendergast, Sam Pulu, Kirimaia Pulu, Tafea'alo'imata Ki-Lototo Pulu and Te Ari Prendergast.

Noho āhuru mōwai mai koutou katoa i roto i āhaku whakamānawa.



Arihia Bennett, MNZM
Chief Executive Officer